



2018 Member Feedback Survey

We want to thank EAF members who took the time to complete this survey. We sincerely appreciate the wonderful comments about EAF and our staff.



OVERALL EVALUATION OF EAF

100% Satisfaction
100% Excellence

OVERALL EVALUATION OF STAFF

100% Satisfaction
100% Excellence

MOST VALUED...

Members value being able to have immediate help and consultation to their most challenging questions and situations. We had numerous comments praising the new s, education, webinars and website resources.

SERVICE, PUBLICATIONS & TRAINING	% Satisfaction	% Excellence
Hotlines	100%	95%
Survey Data	100%	89%
Sample Publications	100%	94%
Compliance Guides & Toolkits	100%	97%
Newsletters, Legal Alerts & Updates	100%	92%
CCH HR Compliance Library	100%	80%
EAF Website	100%	91%
Webinars	100%	94%
Training Kits	100%	90%
Classroom & Onsite Training	100%	88%
Onsite Consulting & Insurance	100%	93%

Suggestions & Recommendations:

Every attempt was made to contact members to discuss their suggestions and comments in further detail. We will continue to give serious consideration to all suggestions and recommendations as we strive to continually improve our publications and services.

Thank you for your support!